# DISCRIMINATION

# IS AGAINST THE LAW

Chattanooga Orthopaedic Group, PC (d.b.a Center for Sports Medicine and Orthopaedics) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin age, disability, or sex. Center for Sports Medicine and Orthopaedics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Center for Sports Medicine and Orthopaedics offers free aids and services to people with disabilities to communicate effectively with us, such as:

- o Qualified sign language interpreters
- o Written information in other formats (large print, audio, accessible electronic formats, other formats)

Center for Sports Medicine and Orthopaedics offers free language services to people whose primary language is not English, such as:

- o Qualified interpreters
- o Information written in other languages

If you need these services, contact Kristina Jackson at (423) 697-8766.

If you believe that Center for Sports Medicine and Orthopaedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

> Logan Manning, Compliance Manager
> 2415 McCallie Avenue
> Chattanooga, TN 37404
> Phone: (423) 697-8738
> lmanning@sportmed.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance Center for Sports Medicine and Orthoapedics' Compliance Manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.